

EXHIBIT [20] -
DHHS Workgroup
Leader Email
(public document)

From: "Daniel, Beth" <beth.daniel@dhhs.nc.gov>

To: "Dowler, Shannon" <Shannon.Dowler@dhhs.nc.gov>, "Taormina, Velma V" <Velma.Taormina@dhhs.nc.gov>

Cc: "Terrell, Sandra D" <sandra.terrell@dhhs.nc.gov>

Subject: RE: Code update

Date: Thu, 07 Jul 2022 18:15:34 +0000

Importance: Normal

I'm asking Kristi to check all edits associated with these codes so that we can make it easier to be paid.

Are we going to pay for all of the services in the list? Hair removal, for example.

We will need to use the code that most accurately describes the service provided. For example, we cannot tell providers to use a "soft tissue" surgical code when "labiaplasty" is the actual procedure done.

Beth Daniel, MSN, RN

Associate Director Medical Health Clinical Policy

NC Medicaid, Clinical Policy

919-390-9352 – Cell

Pronouns: she / her / hers

From: Dowler, Shannon <Shannon.Dowler@dhhs.nc.gov>

Sent: Thursday, July 7, 2022 11:59 AM

To: Daniel, Beth <beth.daniel@dhhs.nc.gov>; Taormina, Velma V <Velma.Taormina@dhhs.nc.gov>

Cc: Terrell, Sandra D <sandra.terrell@dhhs.nc.gov>

Subject: RE: Code update

What I was hearing in our calls was that the issue was the edits in our surgery claims that was stopping payments, so we need to articulate which codes, ideally not using any of the below, could be used to have the surgery covered. Example is orchiectomy and chronic testicle pain. What we don't want is explicit coverage that the legislature could come back and by law disallow us to cover.

From: Daniel, Beth <beth.daniel@dhhs.nc.gov>

Sent: Thursday, July 7, 2022 11:21 AM

To: Taormina, Velma V <Velma.Taormina@dhhs.nc.gov>; Dowler, Shannon <Shannon.Dowler@dhhs.nc.gov>

Cc: Terrell, Sandra D <sandra.terrell@dhhs.nc.gov>

Subject: RE: Code update

An FYI

CPT code 17999 = **unlisted procedure, skin, mucous membrane and subcutaneous tissue.**

As an unlisted procedure code that can be used for many things by providers, it is a covered code. Most documents concerning GAS state that this code should be used for laser hair removal.

When an unlisted procedure code is submitted on a claim the provider must submit a "special report" outlining the exact service provided and why an unlisted procedure code was needed.

So, although the code is covered, special instructions would need to be given to GDIT on how to process a claim containing that code when medical records indicate it was billed for laser hair removal.

Beth Daniel, MSN, RN

Associate Director Medical Health Clinical Policy

NC Medicaid, Clinical Policy

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Pronouns: she / her / hers

From: Taormina, Velma V <Velma.Taormina@dhhs.nc.gov>
Sent: Thursday, July 7, 2022 11:10 AM
To: Dowler, Shannon <Shannon.Dowler@dhhs.nc.gov>
Cc: Daniel, Beth <beth.daniel@dhhs.nc.gov>; Terrell, Sandra D <sandra.terrell@dhhs.nc.gov>
Subject: Code update

Shannon—I have reviewed all of the other state’s clinical policies and these are the only diagnosis codes that are required in order to cover the service. They do not delineate the surgical codes to have specific codes such as torsed testicle, pain, etc. Beth had Sara review our list for covered services and whether they need a PA. I have attached the updated spreadsheet which shows that we cover almost all of them already. I added the code description on the ones that we do not currently cover for your review.

ICD10 Code	Definition
F64.0	Transsexualism
F64.1	Dual role transvestism
F64.2	Gender identity disorder of childhood
F64.8	Other gender identity disorders
F64.9	Gender identity disorder, unspecified
Z87.890	Personal history of sex reassignment

I have not sent this out to any of our partners yet. I wanted for you to review it first.

Velma

From: Daniel, Beth <beth.daniel@dhhs.nc.gov>
Sent: Tuesday, July 5, 2022 10:51 AM
To: Taormina, Velma V <Velma.Taormina@dhhs.nc.gov>
Cc: Sherman, Sara G <sara.sherman@dhhs.nc.gov>; Clayton, Melissa A <Melissa.Clayton@dhhs.nc.gov>
Subject: Copy of GAS Procedures 6.30.22.xlsx

Dr. T,
I asked our coder, Sara Sherman, to look at the list of codes for coverage and for required PA. **These questions were answered based on system information, not if the code was going to be used in GAS rather than if for other reason.** Let us know if you have any questions,

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